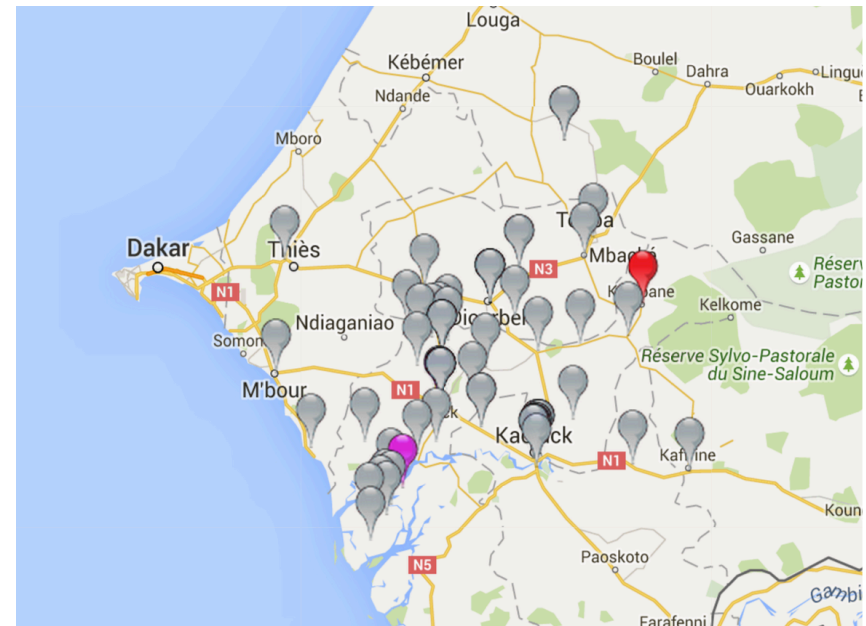


## Taking a water kiosk business in Senegal from pilot to scale



**Kiosks + Proactive Support = Water + Jobs = Sustainability**

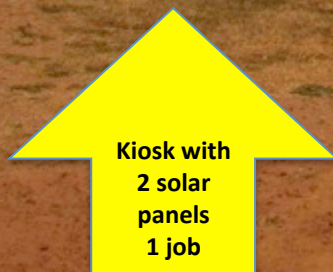
# 1) The Kiosk of Djourbel, 6'000 l/day



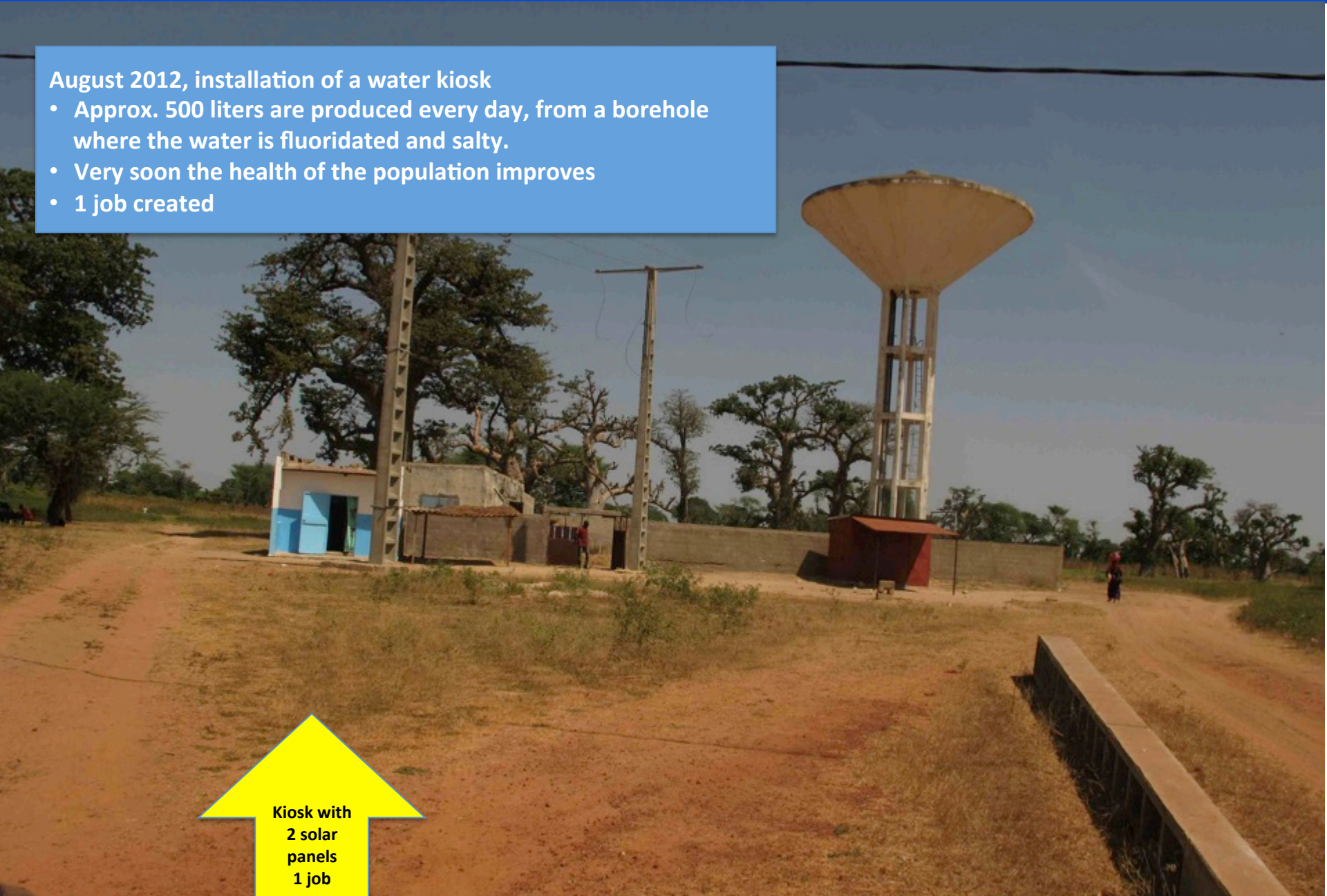
## 2) The kiosk of Wakhaldiam: Direct & indirect jobs

August 2012, installation of a water kiosk

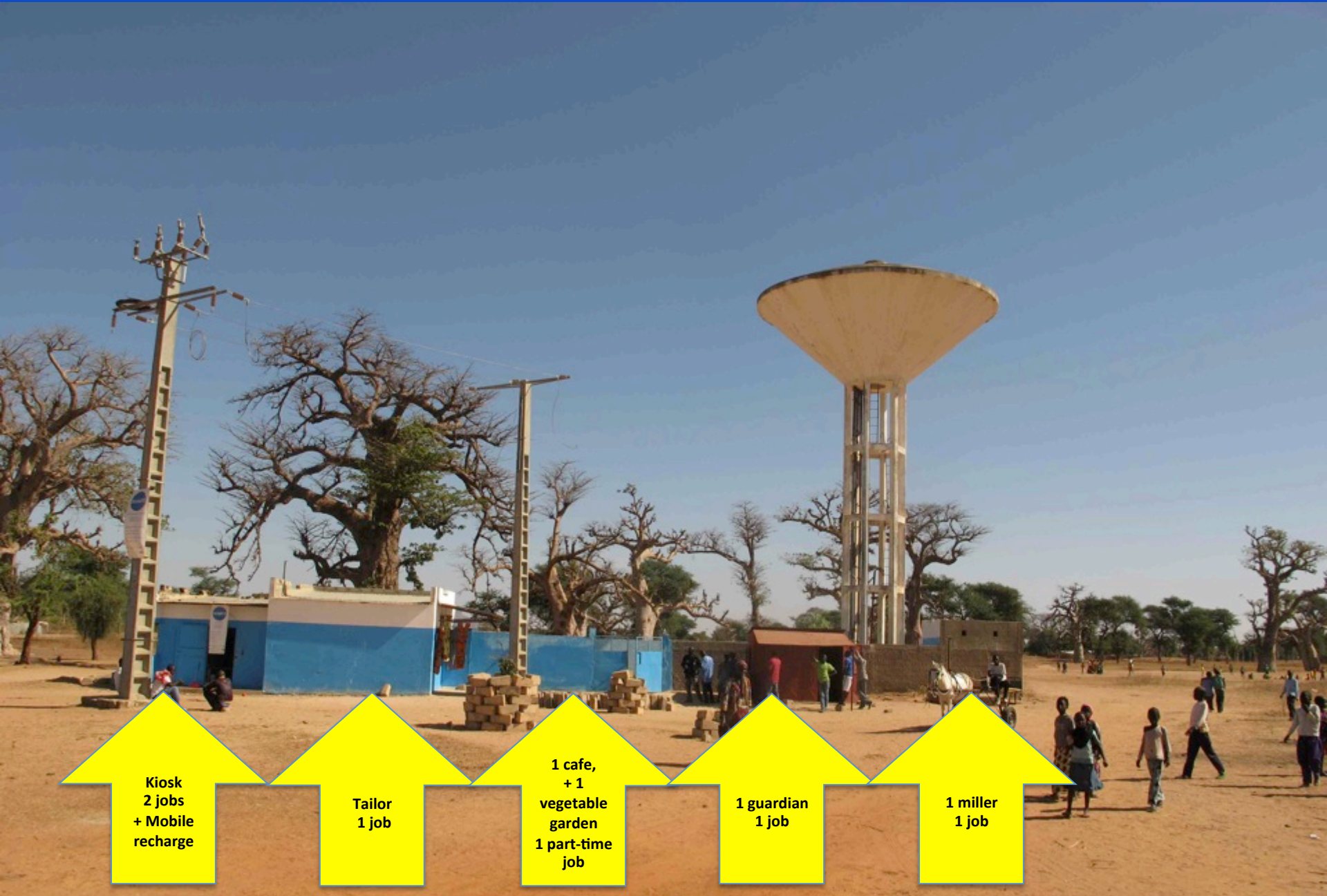
- Approx. 500 liters are produced every day, from a borehole where the water is fluoridated and salty.
- Very soon the health of the population improves
- 1 job created



Kiosk with  
2 solar  
panels  
1 job



## 2) 16 months later, jobs = 6



Kiosk  
2 jobs  
+ Mobile  
recharge

Tailor  
1 job

1 cafe,  
+ 1  
vegetable  
garden  
1 part-time  
job

1 guardian  
1 job

1 miller  
1 job

**Swiss Fresh Water Ltd  
&  
Access To Water Foundation**

# The social business

## Social responsibility:

- Target : private market and the people at the **bottom of the pyramid (BOP)**,
- On-site production of water, in recycled jerricans
- High quality water, complying with WHO standards,
- According to the business model, the water may be sold from **0.3 to 1.5 cent\$ /litre** to pay the **maintenance and the working places.**

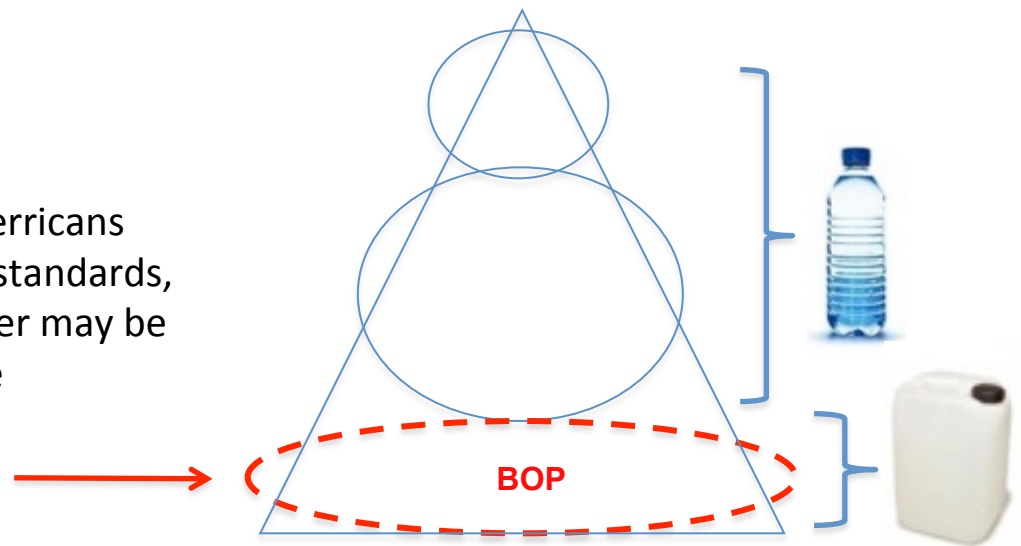
## SFW & A2W generate a high impact :

- Improves access to safe **water**,
- Improves **health**,
- Improves **education, Know-how sharing**
- Creates **working places**,
- Reduces **rural exodus**,
- Respects **the environment.**

SFW has set up the **Access To Water Foundation** to support small villages and children, 2012 in Switzerland

SFW created **SENOP** which is in charge of maintenance in Senegal.

SFW support the Global Compact

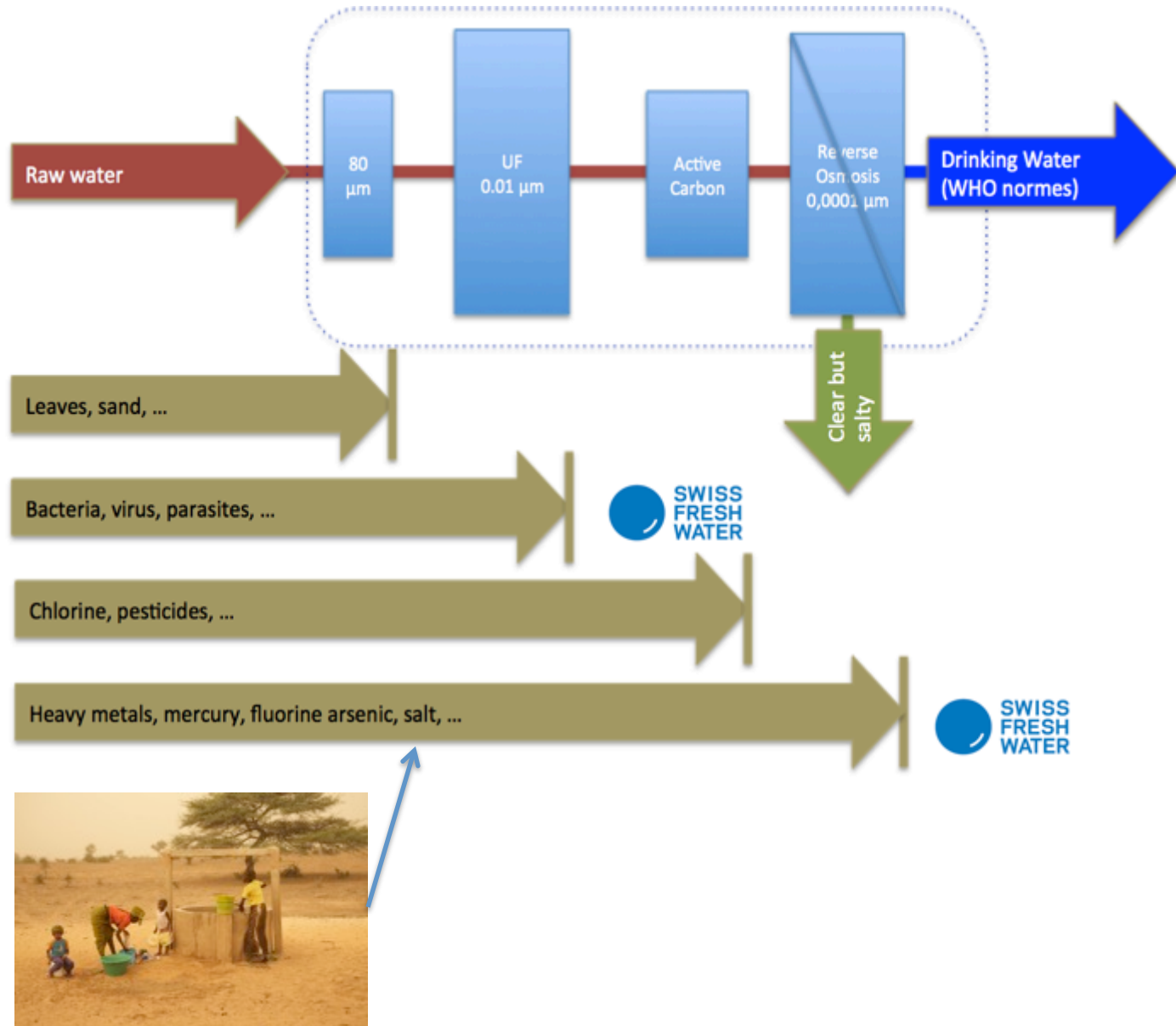


Training for operators, Senegal 2012



# **The Technical Solution**

# The technical solutions





# Swiss Fresh Water's solution

## Adapted machine:

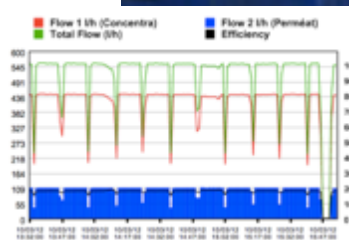
- From 4'000 to 14'000 liters/day depending on the model,
- Ultra Filtration and Reverse Osmosis,
- Electrical **grid** or **solar** panels.

## Decentralized Maintenance:

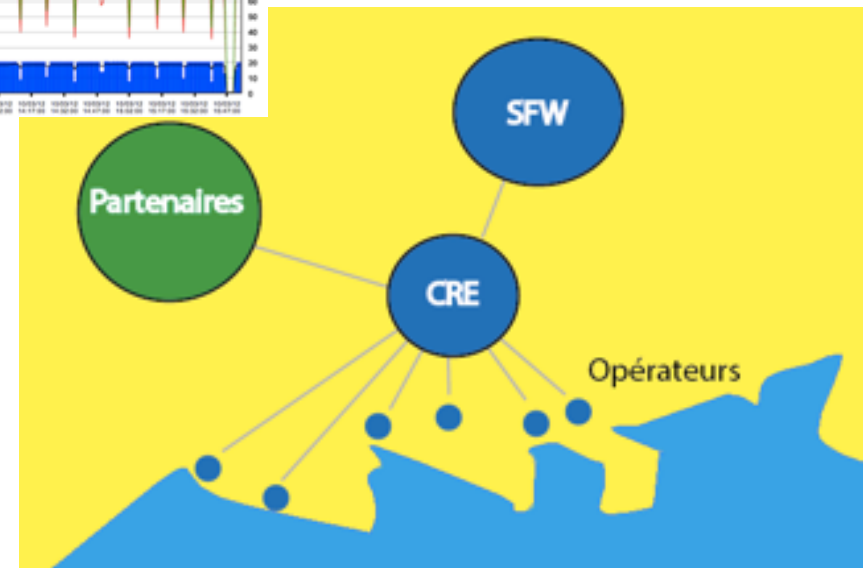
- Remote **telemetry** control enables decentralization,
- **Regional Maintenance Center (RMC)** handles the maintenance,
- Assisted by SFW in Switzerland,
- The machine can be **remote controlled** by SMS.

## Economic:

- The machine from 6'950 € + solar panels + transport + installation = 10-15'000 € without tax,
- Maintenance, as annual subscription, from 1'350 to 2'500 € for 24h/24 (~ 0.18 cents/liter),



Telemetric follow-up via GSM...



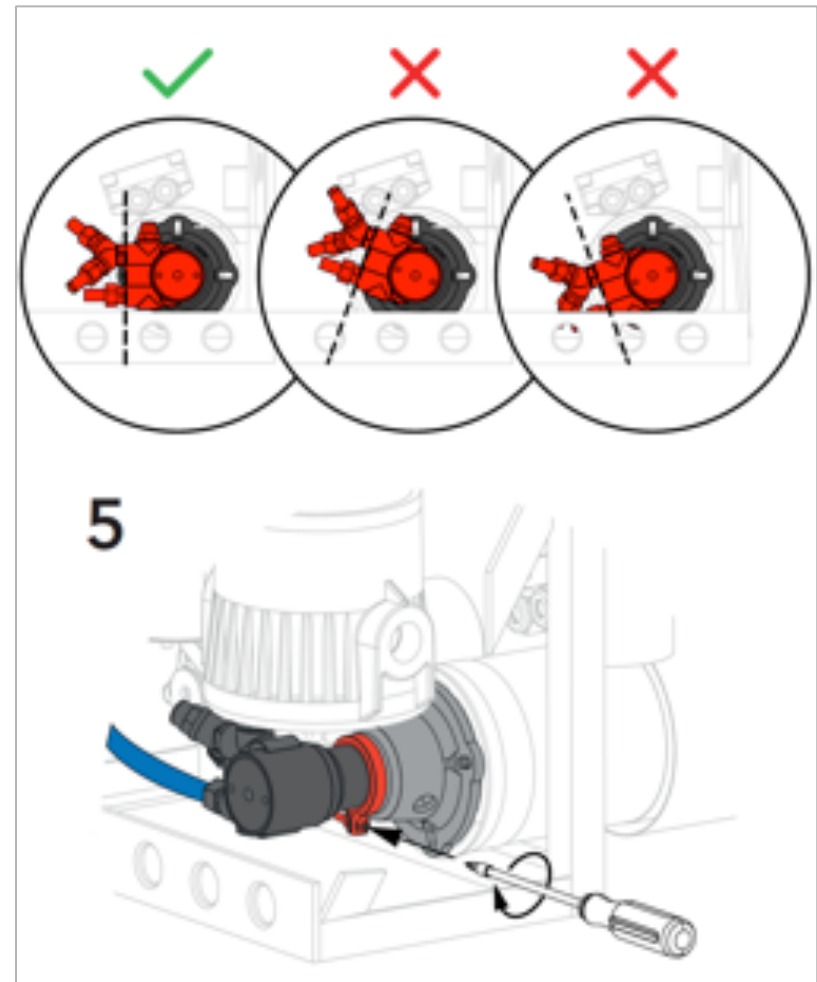
# Ready for know how transfer

## An effective distance monitoring :

- This monitoring may accompany the [maintenance](#)
- and also the "economic" [management of the kiosk](#)

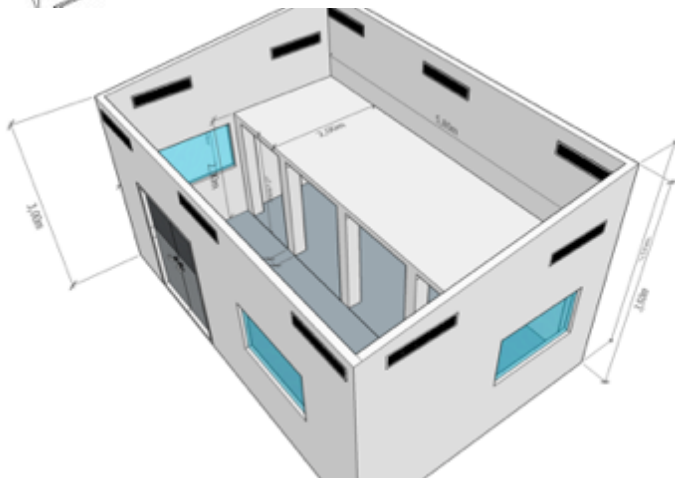
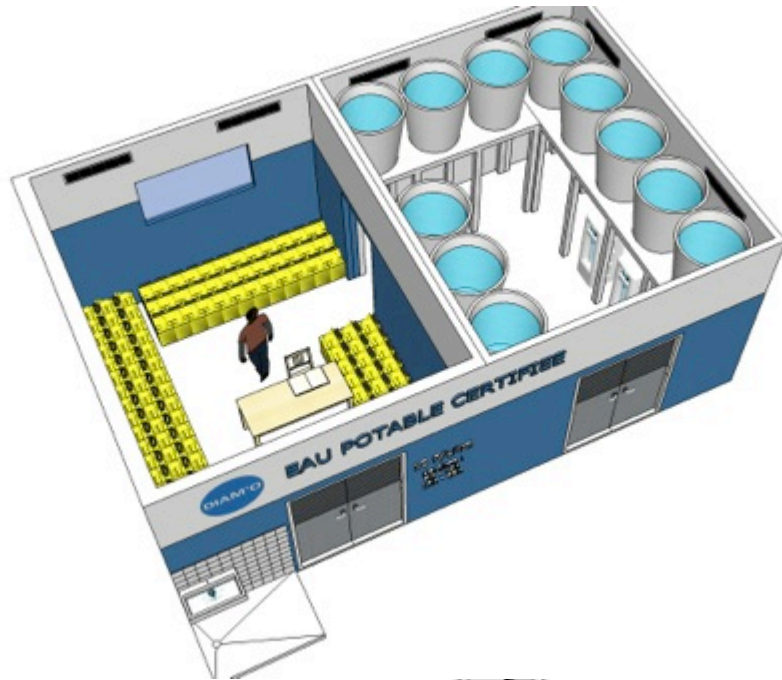
## Adapted user guides :

- The knowledge transfer is a priority for SFW.
- The concept includes complete specifications, [clear procedures](#), legible instruction manuals.



Adapted user guides

# A simple structure and friendly procedures



# Adaptability: transport, solar, modular production



# **The Business Models**

**Swiss Fresh Water (SFW)  
as a tech platform**

**Access To Water Foundation (A2W)  
as a business platform**

# A transversal project

<b>Health:</b>	<b>Economy:</b>	<b>Education:</b>	<b>Social Cohesion:</b>	<b>Environmental:</b>
Improvement of the health of populations (decrease in diarrhea, fever, parasitic diseases, etc.). Decrease in problems of kidney, mental and cases of cancer for people drinking water contaminated with heavy metals.	Creation of many workplaces by water kiosks and the possibility of a financial margin for community projects.	transfer of knowledge: <ul style="list-style-type: none"><li>- social responsibility</li><li>- Gouvernance</li><li>- Management</li><li>- Technician</li><li>- Waterman</li><li>- Servieman</li><li>- Commercial</li><li>- Administration</li><li>- Hygien</li></ul>	Give a project to villages, youth, improve student attendance in school by fighting against absenteeism	Reduction in CO2 emissions (petrol), use of solar panels, fuel cost savings, for transportation and generators.

# A win-win along the value chain

**SFW : Technical Platform:**

- develops Technology
- machines + software
- produces Machines
- run the service platform incl. Telemetry
- technical training + support

**A2W: Business Platform (non profit)**

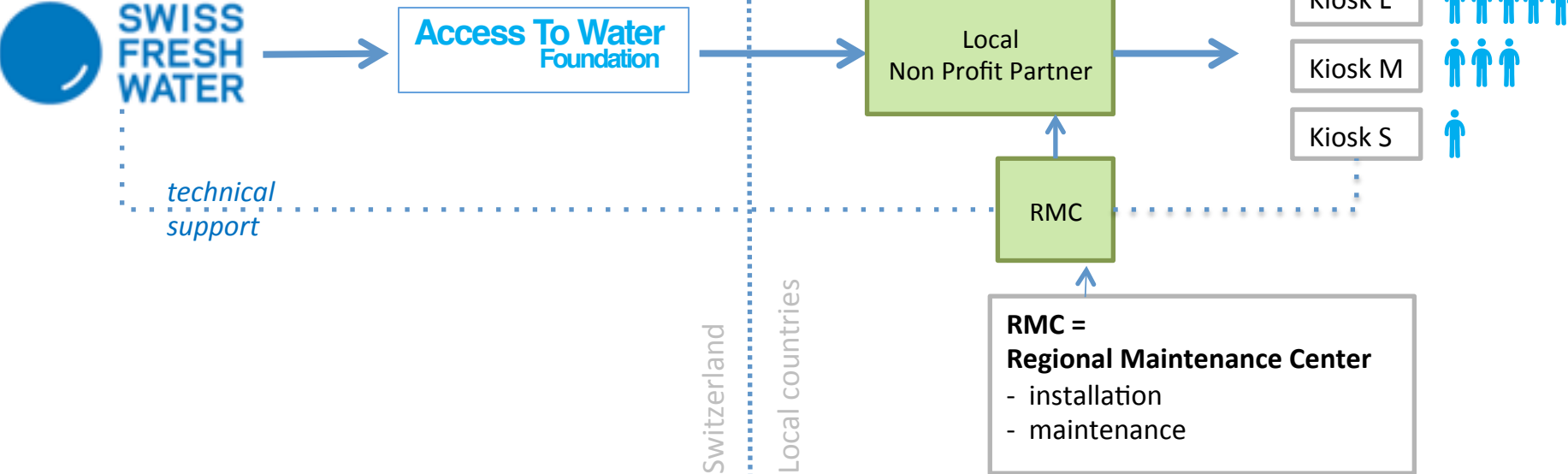
- user of the SFW tech platform
- deploys the A2W business model
- Creates, manages and reports on water programs
- In some cases, finances all kiosks through a mix of grants and loans

**Local Non Profit Partner:**

- promotes A2W business model
- defines sites and close contracts
- manages deployment
- responsible for cash collection

**Water kiosk**

- Sales water at fixed price
- Improves the quality of life
- L = large, Medium, S= small



# The A2W business model of a kiosk (# 1 & #2)

## The business model in Senegal :

- The foundation owns the facility
- Installation is entrusted as a franchise
- After 7 years the foundation and partners decide if the ownership is given to a local non-profit structure, if they can comply with the transparency imposed by the A2W operation model and social responsibility governance
  
- **The kiosk sells water** to the population at a fixed price (from 0.15 cent\$ to 1.5 cent\$). The decision is taken with local authorities
  
- **A % remain to the kiosk to pay**
  - ✓ Local salaries
  - ✓ Local charges
- **A % goes to the Foundation:**
  - ✓ % Maintenance & assistance
    - Spare parts, local service, monthly cleaning,
    - Help service in 48h
    - Technical support from Switzerland, help line
    - Technical education & kiosk management
    - Villages Equalization between small and big villages
  - ✓ % Mutualisation fund, risk pooling
  - ✓ % Financing the equipment and new equipment in other villages



## Why are we still alive after 5 years?

### The team

- Impatient, obstinate, passionate and super voluntary team, EFFICIENCY oriented
- Respecting each element of the value chain, from the first hour investor to the end user
- Fight to have the financial resources to assume delays

### The product:

- Bottom up product => adapted to local needs
- Bottom up business model => flexible, simple

### Financing the Scale-up

- It's difficult to find millions without a track record
  - It's easier to find € 10,000 several times.
  - Little successes breeds success (we hope)
- 
- With 70 facilities we hope to have reached a point of no return

The solution is also adapted for big kiosks in cities and creates: 3 to 8 jobs



# Cash and carry or delivery at home



# The solution is adapted for small villages and creates 1 to 3 direct jobs



# School and healthpoint water distribution



# Swiss Fresh Water Ltd

## The company:

- Created in 2008,
- 7 employees in Switzerland, 7 in Senegal.

## A big thanks to

- Lausanne Region, "Coup de Coeur du Jury" PERL Trophy 09,
- Department of Economy and Tourism Vaud 09 & 10,
- Foundation for Technological Innovation (FIT),
- Dr. René Liechi Foundation (Winner 2009),
- REPIC platform of the Swiss Confederation (2011),
- Swiss Bluetec Bridge (2013)
- SECO, Swiss Confederation (2014)
- REPIC platform of the Swiss Confederation (2015),



REPIC est une initiative commune de



Schweizerische Eidgenossenschaft  
Confédération suisse  
Confederazione Svizzera  
Confederaziun svizra

Secrétariat d'Etat à l'économie seco

Direction du développement et de la coopération DDC

Office fédéral de l'environnement OFEV

Office fédéral de l'énergie OFEN



act:onaïd



# Thank you!

For questions or comments, please contact :

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